

# Home Care Services

## Fee Schedule – NSW

As of 01 November 2024





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My Guardian care plans may include a range of different services depending on your needs. In this guide we've included the rates for our services so that you'll know what to expect when you receive your first statement from us.

### Personal Care

Basic-level personal care has the minimum rate, including simple services like showering, dressing, and toileting. High-level personal care like bowel care or blood pressure monitoring has a higher fee. Advanced level personal care activity is charged at the maximum rate, where your needs require task- or condition - specific training such as medication via a PEG feed or bowel care.

Personal Care	
Day	Rates Per Hour
Weekday 6 AM – 8 PM	\$68.00
Weeknight 8 PM – 6 AM	\$73.00
Saturday	\$95.00
Sunday	\$126.00
Public Holiday	\$150.00

Overnight Support	
Day	Overnight^
Weekday	\$578.48
Saturday / Sunday	\$675.85
Public Holiday	\$750.30

## Domestic Assistance

Enjoy a well-deserved break while we take care of your household tasks. Basic cleaning and household tasks (Domestic Assistance) are charged at the minimum rate, covering daily household chores such as wiping kitchen benches, washing dishes, and making beds. Routine cleaning services include tasks that are usually done on a less frequent basis such as cleaning bathrooms, cleaning stove tops, mopping, and vacuuming. Intensive cleaning is charged at the maximum rate and includes infrequent one-off deep cleans including bathrooms and fridges.

Cleaning and Domestic Assistance	
Day	Rates Per Hour
Weekday 6 AM - 8 PM	\$68.00
Weeknight 8 PM - 6 AM	\$73.00
Saturday	\$95.00
Sunday	\$126.00
Public Holiday	\$150.00

## In-Home Nursing

Our nurses are available day and night to support your health at home. There are different rates dependent on the complexity of the care needed. An Enrolled Nurse is charged at the minimum rate, providing basic nursing care such as basic wound dressings and blood glucose monitoring. A Registered Nurse will provide more holistic health assessments and clinical advice, more complex wound care, and administration of medications including injections. Advanced nursing care is charged at the maximum rate and includes continence assessments or advanced, complex wound care. Prices for nursing care include a basic dressing kit and diagnostic equipment. All other consumables and/or specialist nursing equipment that are provided will be charged to the client at cost.

Registered Nurse	
Day	Rates Per Hour
Weekday 6 AM - 8 PM	\$120.00
Weeknight 8 PM - 6 AM	\$125.00
Saturday	\$168.00
Sunday	\$205.00
Public Holiday	\$247.00



## In-Home Respite and Social Support

Our Social Support service provides flexible support for you in your community so that you can enjoy activities and time with friends and family. We also offer in-home respite so that you and your regular carer can enjoy a well-deserved break.

In-Home Respite and Social Support		Group Social Support
Day	Rates Per Hour	Price on Application (POA)
Weekday 6 AM – 8 PM	\$68.00	
Weeknight 8 PM – 6 AM	\$73.00	
Saturday	\$95.00	
Sunday	\$126.00	
Public Holiday	\$150.00	

## Other Services and Charges

Service	Units	Charges
In-Service Travel (e.g. Taking you to an Appointment)	Per KM	\$1.30
Travel Cost to Visit You	Per KM	\$0
Allied health provider services	Per Session	\$130.00

## Cleaning and Household Tasks

Enjoy a well-deserved break while we take care of your household tasks. Basic cleaning and household tasks are charged at the minimum rate, covering daily household chores such as wiping kitchen benches, washing dishes, and making beds. Cleaning services include tasks that are usually done on a less frequent basis such as cleaning bathrooms, cleaning stove tops, mopping, and vacuuming. Intensive cleaning is charged at the maximum rate and includes infrequent one-off deep cleans including bathrooms and fridges.

Cleaning and Household Tasks	
Day	Rates Per Hour
Weekday 6 AM - 8 PM	\$68.00
Weeknight 8 PM - 6 AM	\$73.00
Saturday	\$95.00
Sunday	\$126.00
Public Holiday	\$150.00

## Light Gardening

Light gardening may include help with light weeding, watering, light pruning, lawn mowing, or minor garden maintenance. Gardening depends on the scope of work.

Light Gardening	
Day	Rates Per Hour
Weekday 6 AM - 8 PM	\$75.00
Weeknight 8 PM - 6 AM	\$75.00
Saturday	\$75.00
Sunday	\$75.00
Public Holiday	\$75.00



# Home Care Package Fees

If you're receiving funding from a Home Care Package, it's important to know that there are fees related to the coordination of your services and management of your package. These are outlined in detail below:

## Care Management

A great service starts with the setup and coordination of the services in your care plan and with My Guardian you can be fully managed by My Guardian for a flat fee. We'll coordinate all of your home care services, including managing any small or big changes that might be needed as and when you want them. Care management fees are calculated daily and charged as a monthly fee which will be detailed on your monthly statement.

HCP Level	Fortnightly Fee
Home Care Package 1	\$52.80
Home Care Package 2	\$92.86
Home Care Package 3	\$202.09
Home Care Package 4	\$306.36

## Package Management

This fee covers the cost of administration and organisational activities involved in managing your Home Care Package, including preparing your Home Care Package statements, claiming and reporting through government systems, and compliance and quality checks. This is calculated daily and charged as a monthly fee which will be detailed on your Home Care Package monthly statement. Visit [www.myguardian.com.au](http://www.myguardian.com.au) for more information.

HCP Level	Fortnightly Fee
Home Care Package 1	\$60.90
Home Care Package 2	\$107.10
Home Care Package 3	\$233.10
Home Care Package 4	\$353.36



# Income-Tested Fees

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If you are a part pensioner or self-funded retiree, you may need to pay an income tested fee. This is a fee that is assessed and set by the Commonwealth Government. We will send you an invoice each month, showing you the amount of the income-tested fee you'll need to pay.

## You won't be charged these separate fees when you choose My Guardian.

- **Establishment fee:** No initial set-up costs to come on board.
- **Separate fee when you want to receive services from another provider:** Should we need to engage another provider on your behalf you won't be charged an additional fee to engage that provider.
- **Exit fee:** We're confident in the quality of our service, so we don't charge you to leave.

### Terms and conditions:

**^** 10 hour shifts including 2 hours active service. Further conditions apply, please contact your local branch to discuss.

**Price on application (POA):** Quoted based on your individual requirements.

**Cancellations:** A minimum of 24 business hours notice of cancellations must be given, otherwise, 100% of the agreed fee associated with the scheduled activity will apply.

**Short services:** Price on application for services less than 60 minutes. Please speak with your Home Care Manager for further details.

**Tax:** GST will be added to the price where applicable. Fees are for services provided by My Guardian staff, and are applicable to Home Care Package, Brokerage and private clients.



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For more information,  
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